

**Sales@1st-choiceconsulting.com**

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**From:** Terry Reynolds [terry@actionstamping.com]  
**Sent:** Tuesday, March 25, 2008 12:15 PM  
**To:** Sales@1st-choiceconsulting.com  
**Subject:** Recommendation

To Whom it may concern:

My name is Terry Reynolds and I'm President of Action Stamping Inc. in Glendora Calif. In January of this year one of our plating companies had a major breakdown in there process that resulted in my largest customer rejecting over 3000 chrome pated button panels and disqualifying them as vendor. With the help of Bruce Klingler of 1<sup>st</sup> Choice Consulting we we're able to get my plating source re-established as a vendor. The effort put forth on our behalf by there company was amazing in getting the problems solved in a reasonable amount of time considering what had to take place. I would recommend there company to anyone who needs a plating analysis or someone to work closely with process. Even after being turned back on by my customer Bruce has continued to check on the issues with us. For anyone needing to check on there credentials and knowledge I would be more then happy to verify there work. I can be reached at 626-914-7466 or E-mailed at [terry@actionstamping.com](mailto:terry@actionstamping.com).

Terry Reynolds

3/25/2008